



For certain products, FRANKEN GmbH grants you an extended manufacturer's guarantee during the stated period of time on the freedom of defects, usability, processing, and the durability of the materials used.

In this period of time, we will remedy a justified guarantee claim at our own discretion, free of charge, either by repair or replacement.

The guarantee period begins on the purchase date of this product and is valid in the entire EU.

You are entitled to the granted guarantee apart from the statutory warranty, which is not limited in any way by the guarantee.

The guarantee applies only in case of non-commercial use of our products.

Excluded from the guarantee are damages caused by improper use, normal wear and tear, impact of chemicals or force majeure as well as interventions or repairs by you or any third parties.

Moreover, excepted from the guarantee are accessory parts which do not belong to the basic equipment of the product.

The guarantees apply to all products which are provided with the corresponding logo or text and appear in detail as follows:



25-year manufacturer's guarantee on the enamel surface in case of proper use with FRANKEN board markers and cleaning products. Please also note the operating instructions which are enclosed to the whiteboards.



25-year manufacturer's guarantee on the glass surface in case of proper use with FRANKEN board markers and cleaning products.



5-year manufacturer's guarantee on the entire product with the exception of the surface.



3-year manufacturer's guarantee on the entire product with the exception of the surface.

In case of a guarantee claim, please contact us by attaching the proof of purchase and stating the quality control number on your product:

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